

Anti-social behaviour

What is it?

Anti-social behaviour (ASB) can have a significant impact on our communities. ASB is behaviour that causes, or is likely to cause, harassment, alarm, or distress, including nuisance or annoyance around people's homes. Examples of ASB can include, but are not limited to:

- **Alcohol and drug related disorders**
- **Aggressive and persistent begging**
- **Noise nuisance**
- **Threatening or intimidating behaviour by individuals or groups**
- **Vehicle related nuisance**
- **Nitrous oxide (NOX) use.**

How can we help you?

All reports to the London Borough of Tower Hamlets anti-social behaviour and community safety team about ASB are taken seriously. While some problems can be resolved quickly, other, more complex issues, can take time.

Reporting ASB provides both the council and police with crucial intelligence which helps to identify ASB hotspots in the borough. This

allows us to increase our patrols in these areas in a bid to tackle the reported ASB activity.

We work closely with a range of partners, including the police, different council departments, drug and alcohol support agencies, and registered social landlords, to help resolve issues around ASB. Your details are always kept confidential.

Our first step is to try and resolve the issue through intervention and support, including warning letters, acceptable behaviour contracts, community protection notice warnings and environmental visual audits.

If this doesn't work, the council and police may be able to use further enforcement tools and powers, including criminal behaviour orders, premises closure orders, noise abatement notices and community protection notices.

If you are experiencing ASB, please do not suffer in silence. You can see who to call about different issues on the other side of this leaflet.

If you report the ASB to the council, you will be contacted within five to 10 working days to discuss report and agree on an action plan to tackle the issue.